

## INCIDENT REPORT FORM

Please return completed form to:  
[info@lesmillsinsurance.co.uk](mailto:info@lesmillsinsurance.co.uk)

INSURED: \_\_\_\_\_ POLICY NO: \_\_\_\_\_  
DATE REPORTED: \_\_\_\_\_ TIME REPORTED: \_\_\_\_\_  
EXACT LOCATION: \_\_\_\_\_  
DATE OF INCIDENT: \_\_\_\_\_ TIME OF INCIDENT: \_\_\_\_\_ DAY OF WEEK: \_\_\_\_\_  
INCIDENT REPORT COMPLETED BY: \_\_\_\_\_ INCIDENT REPORTED TO: \_\_\_\_\_  
TIME INCIDENT LOCATION INSPECTED: \_\_\_\_\_ INSPECTED BY: \_\_\_\_\_

### PART 1: INJURED PERSON DETAILS

NAME: \_\_\_\_\_  
ADDRESS: \_\_\_\_\_  
TELEPHONE NO: (HOME) \_\_\_\_\_ (BUSINESS) \_\_\_\_\_ (MOBILE) \_\_\_\_\_  
DATE OF BIRTH: \_\_\_\_\_  
USES WALKING STICK  GLASSES  CARRYING GOODS  INTOXICATED  OTHER IMPAIRMENT

### PART 2: WITNESS \* DETAILS

\* Eyewitnesses who witnessed the incident; circumstantial witnesses who witnessed the events leading up to or following the incident. Additional witnesses details should be provided on attachment.

#### ATTACH STATEMENTS FOR ADDITIONAL COMMENTS

NAME OF WITNESS TO THE ACCIDENT: \_\_\_\_\_  
ADDRESS OF WITNESS: \_\_\_\_\_  
TELEPHONE NO: (HOME) \_\_\_\_\_ (BUSINESS) \_\_\_\_\_ (MOBILE) \_\_\_\_\_

EYE WITNESS:  
TYPE OF WITNESS: EYE WITNESS:  CIRCUMSTANTIAL WITNESS:

RELATIONSHIP TO THE INJURED PERSON: \_\_\_\_\_

(If more than one witness, please provide details) \_\_\_\_\_

IF ANOTHER PARTY RESPONSIBLE, PLEASE PROVIDE DETAILS: \_\_\_\_\_

### PART 3: PERSONAL INJURY DETAILS

PART OF BODY INJURED: PLEASE TICK IN APPROPRIATE BOX(ES)

Head & Neck   
Eyes or Face   
Back or Trunk

Hip   
Shoulder   
Arm(s)/Wrist(s)

Hand(s)/Finger(s)   
Knee   
Feet / Toes

If other, or multiple, please describe: \_\_\_\_\_

NATURE OF INJURY (Please tick in appropriate box)

Multiple	<input type="checkbox"/>	Minor bruise – not disabling	<input type="checkbox"/>	Concussion/Unconscious (serious)	<input type="checkbox"/>
Fracture	<input type="checkbox"/>	Major bruising – disabling	<input type="checkbox"/>	Burns/Scalds – requiring medical attention	<input type="checkbox"/>
Sprain	<input type="checkbox"/>	Minor cut / laceration – no stitches	<input type="checkbox"/>	Superficial	<input type="checkbox"/>
Dislocation	<input type="checkbox"/>	Cut / laceration requiring stitches	<input type="checkbox"/>	No apparent injury	<input type="checkbox"/>
Ligament damage	<input type="checkbox"/>	Minor concussion	<input type="checkbox"/>		<input type="checkbox"/>

If other, describe \_\_\_\_\_

DESCRIPTION OF, AND SEQUENCE OF EVENTS LEADING UP TO THE INCIDENT (as described by the injured party):

\_\_\_\_\_  
\_\_\_\_\_

DESCRIPTION OF INCIDENT (by you, or independent witness – including an unbiased view on whether the injured person contributed to the injury):

\_\_\_\_\_  
\_\_\_\_\_

DID THE INJURED PERSON RECEIVE TREATMENT FROM: FIRST AIDER  DOCTOR/HOSPITAL  AMBULANCE

NAME OF PERSON ATTENDING / TREATING: \_\_\_\_\_ CONTACT NO. \_\_\_\_\_

NAME OF THIRD PARTY / CONTRACTOR AT FAULT, IF APPLICABLE : \_\_\_\_\_

THIRD PART / CONTRACTOR'S INSURANCE DETAILS, IF APPLICABLE: \_\_\_\_\_

### PART 4: PROPERTY DAMAGE (complete if applicable)

ITEM DAMAGED: \_\_\_\_\_

DETAILS: \_\_\_\_\_

IF VIEWED AND BY WHOM: \_\_\_\_\_

PHOTOS TAKEN AND BY WHOM: \_\_\_\_\_

**PART 5: LOCATION OF INCIDENT (please tick in appropriate box)**

Car Park	<input type="checkbox"/>	Entrance/Exit	<input type="checkbox"/>	Stairs	<input type="checkbox"/>
Car Park Ramps	<input type="checkbox"/>	Office Areas	<input type="checkbox"/>	Escalator	<input type="checkbox"/>
Bar	<input type="checkbox"/>	Internal Ramp	<input type="checkbox"/>	Elevator	<input type="checkbox"/>
Toilet Areas	<input type="checkbox"/>	Children's Play Area	<input type="checkbox"/>	Restaurant	<input type="checkbox"/>
Food Areas	<input type="checkbox"/>	Balcony	<input type="checkbox"/>	Gaming Area	<input type="checkbox"/>
Dance Floor	<input type="checkbox"/>				

**PART 6: TYPE OF INCIDENT (please tick in appropriate box)**

**Slip / Fall of Person: Cause:**

Chips	<input type="checkbox"/>	Lack of barrier	<input type="checkbox"/>	Uneven floor	<input type="checkbox"/>
Icecream	<input type="checkbox"/>	Rainwater on floor	<input type="checkbox"/>	Tripped over object	<input type="checkbox"/>
Beverage	<input type="checkbox"/>	Barrier signs	<input type="checkbox"/>	Steps/Stairs	<input type="checkbox"/>
Floor slippery (surface)	<input type="checkbox"/>	Vegetable/Fruit items	<input type="checkbox"/>	Car Park Stops/Bollards	<input type="checkbox"/>
Inadequate Lighting	<input type="checkbox"/>	Other food	<input type="checkbox"/>	No apparent reason	<input type="checkbox"/>
Person running	<input type="checkbox"/>	Vomit	<input type="checkbox"/>		

If other, describe: \_\_\_\_\_

**OR Caught in:**

Door	<input type="checkbox"/>	Escalator / Elevator	<input type="checkbox"/>
Machinery	<input type="checkbox"/>	Other	<input type="checkbox"/>

If other, describe: \_\_\_\_\_

**Stepping on or Striking Against:**

Display Stands	<input type="checkbox"/>	Escalator / Elevator	<input type="checkbox"/>	Other	<input type="checkbox"/>
Sharp edges / Protruding Object	<input type="checkbox"/>	Doors	<input type="checkbox"/>		

If other, describe: \_\_\_\_\_

**Other:**

**Falling Objects      Water Damage**

If falling object, please describe: \_\_\_\_\_

**Type of Surface:**

Marble  
Terrazzo  
Slate

  
  

Tile  
Timber  
Vinyl

  
  

Carpet  
Bitumen  
Concrete

  
  

Speed hump  
Dirt/grass/garden  
Other

  
  

If other, describe: \_\_\_\_\_

**WAS THE INJURED PERSON:**

Reasonable

Upset

Aggressive

Add relevant comments: \_\_\_\_\_

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**CLEANER ON DUTY:** \_\_\_\_\_ **CLEANING SUPERVISOR:** \_\_\_\_\_

**TIME LOCATION LAST INSPECTED:** \_\_\_\_\_ **TIME LAST CLEANED:** \_\_\_\_\_

PLEASE ATTACH WRITTEN STATEMENT FROM CLEANER (If appropriate)

**RECORD OF INCIDENT:**

Video/Closed circuit

Photo

None